



Fact Sheet

The Cornell Scott-Hill Health Center was the first community healthcare center in Connecticut when we were founded in 1968. We are a federally qualified community health center and we serve over 33,000 patients throughout the greater New Haven area each year.

We are a **Joint Commission** accredited institution which means we are held accountable to the highest standards and best practices in safe and effective care.

A former winner of the Johnson & Johnson Crystal Award, the Cornell Scott-Hill Health Center continues to achieve significant progress in the field of community health. We provide comprehensive healthcare services as well as a number of special programs. These programs include, but are not limited to:

- Birth-to-Three services for children with developmental delay
- HIV/AIDS education and outreach to at-risk populations
- 29-bed alcohol and drug detoxification program
- 44-bed transitional shelter for homeless men
- Outreach to homeless individuals and families
- Diabetes prevention and education
- Perinatal case management
- School-based health centers
- A child and family guidance clinic

Our vision. We provide a model of quality and cost-effective health care for all that benefits our community. We advocate with others for our model to be an essential component of any effective solution to health care reform for our state and nation. Partnering with our patients, community, allies and staff is vital to the success and expansion of the service, capacity building, and the advocacy results we produce.

President, Board of Directors.....Andrea Jackson-Brooks
 Chief Executive OfficerJamesina E. Henderson, MBA
 Chief Operating OfficerMichael R. Taylor
 Chief Financial OfficerStewart Joslin
 Chief Medical OfficerThomas J. McNamee, Jr., MD
 Chief of Behavioral HealthNancy Navarretta, MA, LPC, NCC
 Chief of Human ResourcesAndrea Lobo
 Director of Dental Services.....Felipe Ordoñez, DDS
 Director of Community Relations and Corporate DevelopmentRob Rioux
 Corporate Compliance OfficerJanice Martin

Telephone: 203-503-3000 (clinic) **Fax:** 203-503-3254 (administration)
Email: rrioux@hillhealthcenter.com **Website:** www.hillhealthcenter.com

Accredited by The Joint Commission.



Patient Overview:

Number of unduplicated persons who used the Center in 2010.....33,022
 Number of patient encounters in 2010203,095

| | |
|-----------------------------------|--------------------------------------|
| Hypertension3,742 patients | Depression1,637 patients |
| Homeless.....2,776 patients | Asthma1,170 patients |
| Diabetes.....2,550 patients | Alcohol Dependent.....1,043 patients |
| Drug Dependent.....2,200 patients | HIV infected299 patients |

Demographic Profile of Patients:

| | | | | |
|-----------------|-----------------|-----------------------------|--------------------------|----------------|
| Female..... 55% | Latino29% | African American28% | White22% | Asian 2% |
| Male 45% | | Other/Multicultural.....47% | Native American>1% | |

Payor sources:

Medicaid (includes MLIA 4/1/10 forward).....65%
 Uninsured (sliding fee)21%
 SAGA (prior to 4/1/10)2%
 Private Insurance8%
 Medicare.....4%

Income Status:

Below poverty level.....58%
 Unknown33%
 100% to 200% of poverty.....8%
 Above 200% of poverty 1%

Utilization Rates: Visit/Type of Patient

| | | |
|----------------------------|------------------|--------------------|
| Substance abuse..... 10.57 | Medical.....3.01 | Enabling..... 2.43 |
| Mental health..... 10.44 | Dental3.00 | |

Prescriptions filled by our 340B Pharmacy: 68,539

Number of Patients by Service:

| | |
|-----------------------------------|--|
| Medical.....23,374 patients | Substance Abuse3,338 patients |
| Mental Health4,803 patients | Other Professional Services.....762 patients |
| Dental6,938 patients | Enabling Services.....254 patients |

Our Services and Programs:

Primary Medical Care

- Dental
- Internal Medicine
- Obstetrics/Gynecology
- Pediatrics

Specialty Medical Care

- Audiology
- Bone Density Screening
- Cardiology
- Clinical Pharmacy
- Dermatology
- Ear, Nose & Throat (ENT)
- Eye Clinic (Ophthalmology)
- Gastroenterology
- Mammography
- Neurology
- Perinatal Services
- Podiatry
- Speech Pathology

Behavioral Health Services

- Adult Psychiatric Services (Mental Health Services)
- Child and Family Guidance Clinics
- Early Stimulation/Birth to Three
- Grant Street Partnership (Substance Abuse Treatment)
- Northside Community Outpatient Services (Mental Health Services)
- South Central Rehabilitation Center (Integrated Treatment Programs)
- Village of POWER (Recovery and Empowerment for Women)

Other Medical and Support Services

- Convenient Care Walk-in Clinic
- Health Promotion (Education and Prevention programs)
- HIV/AIDS care, education, case management, counseling & testing
- Homeless Healthcare
- HUSKY/Medicaid Application Assistance
- Laboratory Services
- Nursing
- Nutrition
- Pharmacy
- Public Housing Primary Care Program
- Women, Infants, and Children (WIC)