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**PATIENT CARE AT CORNELL SCOTT – HILL HEALTH CENTER  
RECEIVES “GOLD SEAL OF APPROVAL”**

*Unannounced Joint Commission Assessment Conducted; Findings Confirm High Quality Care and Safety Measures Meet Accreditation Standards*

**New Haven, CT.** — By demonstrating compliance with The Joint Commission’s national standards for health care quality and safety, the Cornell Scott-Hill Health Center has earned the Joint Commission’s Gold Seal of Approval™ for both Ambulatory and Behavioral Health Care.

“Accreditation by The Joint Commission sets the Cornell Scott–Hill Health Center apart,” says Michael Kulczycki, MBA, executive director, Ambulatory Care Accreditation Program, The Joint Commission. “Organizations awarded this Gold Seal of Approval™ dedicate themselves to continuous operational improvement.”

The Joint Commission conducted an unannounced, on-site evaluation of the Cornell Scott-Hill Health Center this summer. The accreditation award recognizes the center’s dedication to complying with the Joint Commission’s state-of-the-art standards on a continuous basis. For patients of the Cornell Scott–Hill Health Center, accreditation demonstrates a commitment to the highest level of patient safety and care.

Michael Taylor, Chief Operations Officer at Cornell Scott – Hill Health Center, commented on the findings, “We have been a part of this community for over 40 years and we’d like to be here for at least another 40 years, but to do that we have to be the

best we can be. These findings are important. They tell the people of this community that we are truly the best choice to be their medical home. For us these findings confirm what we know to be true – that anyone who walks through our doors is going to receive the best possible care regardless of their station in life, their circumstances, or their ability to pay.”

“The Cornell Scott–Hill Health Center’s accreditation achievement is a demonstration of the organization’s leadership and staff commitment to excellence,” says Mary Cesare-Murphy, Ph.D., executive director, Behavioral Health Care Accreditation Program, The Joint Commission. “Joint Commission accreditation requires organization-wide dedication to providing safe, client-focused care, treatment and services.”

The accreditation assessment was conducted on-site during a five-day unannounced visit during which the health center provided the assessors access to nearly every aspect of the business. Patient interactions, quality practices and the conduct of personnel throughout the health center were watched in real-time and were among the many areas investigated. Information on policies, procedures, record-keeping and hiring practices was also provided.

*The Cornell Scott – Hill Health Center is the oldest and among the largest community health centers in Connecticut. The center provides integrated medical, dental and behavioral health solutions throughout the greater New Haven area and the Naugatuck Valley with the goal of improving the health status of patients and the community at large. The Cornell Scott – Hill Health Center has been a leader in community healthcare innovation for over 40 years. Learn more at [www.hillhealthcenter.com](http://www.hillhealthcenter.com).*

*About the Joint Commission:*

*An independent, not-for-profit organization, The Joint Commission is the nation's oldest and largest standards-setting and accrediting body in health care. The Joint Commission evaluates and accredits more than 18,000 health care organizations and programs in the United States, including more than 9,500 hospitals and home care organizations, and more than 6,300 other health care organizations that provide long term care, behavioral health care, laboratory and ambulatory care services. Learn more about The Joint Commission at [www.jointcommission.org](http://www.jointcommission.org).*

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