



# New Space, New Features

## Greet OB-GYN Clients

The Cornell Scott-Hill Health Center recently completed renovations to its Obstetrics and Gynecology department to make room for group classes, offer new features and improve the overall experience for clients.

One of the major renovations is a larger reception area. The center worked with an architect to specifically design a space which could be used as a reception area and also double as a class room. New classes are being formed and one in particular, Centering Pregnancy, is generating a lot of interest.

Centering Pregnancy is a model of providing prenatal care for women in a group setting, incorporating the three elements of prenatal care (assessment, education, and support). It's a model that has been shown to improve pregnancy outcomes by reducing preterm births, as well as increasing breastfeeding initiation, psychosocial function, and client satisfaction, all without increasing costs.

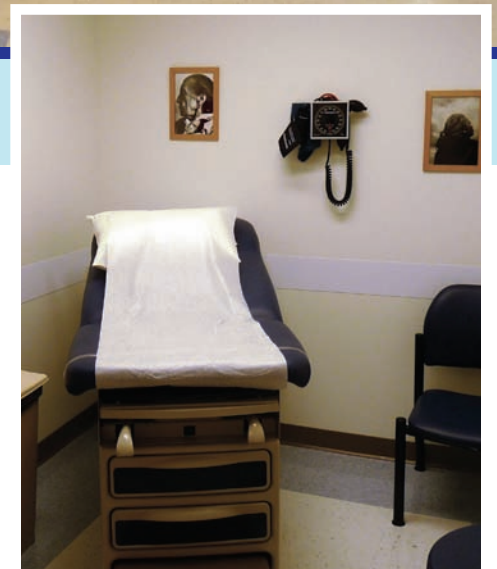
New exam rooms have been added and

include warming drawers for medical instruments. The addition of warming drawers is a much-welcomed feature and demonstrates the center's respect for the comfort of their clients.

A dedicated lab has also been added. The design includes a pass-through window between the lab and the bathroom so clients can hand-off their samples discreetly.

A new education room has been added making it easier to distribute information. Previously, educational materials were kept in a clinician's office and were not always accessible. Two glass-enclosed bulletin boards have been added and provide additional client education material on topics such as pre-conception, pregnancy planning, early entry to prenatal care, smoking cessation and breastfeeding.

All of the renovations were designed with convenience and privacy in mind. Clients exiting OB-GYN now leave through a door which is separated from the lobby. This provides for improved



client privacy when speaking with the reception desk to schedule follow-up visits.

The Cornell Scott-Hill Health Center Obstetrics and Gynecology department is located at 428 Columbus Avenue in New Haven.

